

WINDOW FILM REQUIRES A REASONABLE TIME TO BOND TO THE GLASS. DURING THIS CURING TIME, SOME NORMAL CHANGES MAY BE NOTICED. BELOW IS A LIST OF THINGS THAT COULD BE EXPECTED TO OCCUR:

If haziness occurs, this is the water and solution under the film. This will become less noticeable during curing period.

A smoky or milky appearance may occur - this too will disappear during the curing period.

As the film adheres closely to the glass, microscopic amounts of water that are left between the film and the glass may form bubbles. This is perfectly normal and a natural part of the process, and the bubbles will evaporate out through the surface of the film, usually within 30-60 days. Do not touch these during this time, but allow them to evaporate out naturally.

In rare cases, the technician will capture a grain of dust under the film, which cannot be eliminated.

As a retrofit product, very small amounts of contamination are unavoidable in a normal installation environment. Every care is taken to minimise this. You may expect your film to highlight existing imperfections in the glass as they sometimes become more noticeable with the addition of window film.

There will be a thin line of light bordering your film. This line is in proper keeping with the specified installation instructions for all film installations. Our installers are trained and experienced in keeping these edge gaps to the minimum required space. Edge space allows the installation solution to be squeegeed out and accounts for normal expansion and contraction of glass within the frame, and ensures the film will not lift.

In situations involving the installation of film on large pieces of glass, it may be necessary to splice two panels of film together with the seam in a vertical or horizontal direction.

In such cases, all care will be taken to minimise the visual impact of this, and is usually not noticeable.

The widest available film width is 1524mm (5 ft).

Sometimes a customer may feel they see a defect in the film when it is in fact in the glass. It is quite normal that we should look closely at a new purchase, but at times, we see things that were always there but never noticed. Our installers will endeavour to point out glass imperfections to the customer prior to or during installation.

Observe the installation from four to six feet away. This is the way we normally look through a window. It is the way you should observe your window film, looking through it, not at it.



Curing time will be approximately 30 days [subject to film type] and the window film should not be touched or cleaned during this period of time.



At Solar Sentry we pride ourselves on finding the best possible solution to the problems of glare, fading, unwanted heat gain, heat loss, safety, privacy, blast mitigation and security, anywhere there is glass. Given proper care, you will receive many years of benefit and comfort from the presence of our film on your windows.

DURING THE FIRST WEEKS FOLLOWING FITTING:

It takes 4 weeks for the film to bond securely to the glass. If necessary, detergent streaks can be gently removed with water and soft cloth or paper towel.

HOWEVER FILM SHOULD NOT BE FULLY CLEANED DURING THIS TIME

GENERAL AFTERCARE:

Cleaning should only be carried out using detergent such as washing up liquid and water, and a lint free cloth or paper towel.

Harsh chemicals and abrasive materials can damage or scratch the film.

A chamois leather should not be used under any circumstances, as it holds grit and acts like sandpaper, whether on film or on glass.

It is inadvisable to use adhesive tape to attach notices to windows treated with window film. Do not apply paint, artificial snow or adhesive decorations to film surfaces as their removal will damage the film surface.

WARRANTY:

Utmost care is taken to ensure the cleanliness of all surfaces prior to the application of the film, and all installations are carried out by our own trained installers.

Solar Sentry offer a warranty* against the film cracking, peeling and/or delaminating for a period of 12 years for internal applications and 5 or 7 years for external applications (depending on glass angle).

Please check the warranty period of the type of film you require with your Solar Sentry representative. If at any stage one of the aforementioned happens, Solar Sentry will guarantee that all costs are met by themselves to remove the film and replace it.

*Subject to aftercare and cleaning instructions being strictly followed. Please note that external applications can only be carried out on a dry, wind-free day.



Never use Ammonia-based Products, vinegar or any Abrasive materials. Do not use a blow torch on Surrounding Paintwork.

